

## ***Saint Elizabeth Health Care***

**Mission:** Saint Elizabeth is a not-for-profit charitable organization with origins in home and community care. It is powered by people who are dedicated to changing lives, health care and society for the better. As Canada's largest social enterprise, Saint Elizabeth has over 8,000 staff and provides 19,000 client visits every day. Saint Elizabeth's "why?" is to spread hope and happiness, and our vision is to honour the human face of health care. We see possibility everywhere, we are collaborators, and we believe in the power of people and communities. To learn more, visit the [Saint Elizabeth website](#).

The fellowship position will be positioned within the research arm of Saint Elizabeth, the Saint Elizabeth Research Centre. Saint Elizabeth Health Care has made a strategic commitment to research — \$10 million over 10 years. At the [Saint Elizabeth Research Centre](#), we study the needs of people, their caregivers, and health care providers to develop innovative solutions to improve health and care experiences across the continuum and to find more effective approaches to care. The focus of the Research Centre's work is on tough problems in the Canadian healthcare system, and dissemination of results is for the benefit of all. In addition, Saint Elizabeth is a 'learning healthcare system' and there is a close working relationship with the organization's Operations and Innovation Divisions, providing a perspective on the problems, an opportunity to develop solutions in partnership with system actors, and an opportunity to develop ways to spread research results.

### **Impact goals:**

Saint Elizabeth has six impact goals:

1. *Empowering patients and caregivers* - We bring person and family centered care to life throughout the health care ecosystem
2. *Mobilizing communities* - We nurture partnerships and community-led development
3. *Transforming care systems* - We collaborate to improve the patient experience, health outcomes and system performance
4. *Educating for excellence* - We leverage a century of wisdom to educate, inspire and empower health care providers
5. *Honouring life journeys* - We work to bring greater comfort, dignity and peace to the end of life
6. *Inspiring possibilities* - We scout and ignite new ways to deliver care and impact

For more information, view the [2016 Impact Report](#).

### **Priority Areas:**

The Research Centre has four areas of focus to advance the achievement of Saint Elizabeth's six impact goals: integrated care and transitions, end of life care, caregivers and person and family centred care. We will welcome a fellow with interest in any of these priority areas, but **our top priority for this fellowship is integrated care and transitions**. The projects and programs the fellow will work on will be developed in response to needs and opportunities in the health care environment during the fellowship, and the fellow will be involved in designing a project, study or studies to address those needs and opportunities.

### **Anticipated program of work:**

The successful fellow(s) will lead and contribute to the development of better approaches to health and care in the following ways: environmental scanning; deep patient engagement; applied qualitative and

quantitative research and design research; evidence briefs (based on literature reviews); stakeholder dialogue/consultation; technical and web-ready reports; internal and external presentations. The fellow's work will contribute to the Centre's ongoing research program, as well as supporting innovative approaches to integrated care and transitions in Saint Elizabeth's Operations and Innovation groups.

The research environment in the Research Centre is decidedly different from the traditional academic environment. The applied nature of the research tends to drive our research efforts away from description of problems, and more to solution-finding and testing. The interaction with decision makers and practitioners within Saint Elizabeth and in other organizations is constant, the opportunities for contribution to evolving business and clinical models and practices are extensive, and the timelines for research are generally shorter. There is also extensive collaboration with researchers across the country.

Since Saint Elizabeth is committed to supporting an ambitious program of research, funding for specific projects is available outside traditional research granting agencies' timelines, criteria and processes, although external funding opportunities are also pursued. This provides more flexibility to respond to health services issues quicker and more directly. The fellow will be involved in identifying tough problems that are amenable to research, and initiating studies to address those problems.

**Professional growth and development:**

Saint Elizabeth will provide the fellow with an orientation and exposure to Saint Elizabeth and the healthcare system through the lens of home and community care. The fellow will also gain concrete experience and professional development in the areas of project management, leadership, networking, negotiation, and advocacy, and deep patient and family engagement. In addition to having a dedicated supervisor/mentor, a board of mentors, including senior management, within the organization will be created for the fellow. The Research Centre has a deep commitment to engaging patients, caregivers and direct care providers in research, and therefore the fellow will have the opportunity to engage with people in each of these groups, and observe and work collaboratively to inform or improve direct care delivery.

**Desired competencies:**

Based on CHSPRA's enriched core competencies, Saint Elizabeth is seeking a fellow with graduate-level training and/or work experience in the analysis and evaluation of health and health-related policies and programs; understanding and comparing health systems and the policy making process; analysis of data, evidence and critical thinking; and knowledge translation, communication, and brokering.

**Duration:** 24 months. Ideal start date is September 1, 2017.

**Important dates:** Applicants interested in exploring an opportunity with Saint Elizabeth must contact Dr. Holyoke no later than March 31, 2017 with the required application materials.

**Supervisor(s):** The fellow will be located in the Saint Elizabeth Research Centre and will be supervised by Dr. Paul Holyoke, Director.

**Contact:** Dr. Paul Holyoke - [paulholyoke@saintelizabeth.com](mailto:paulholyoke@saintelizabeth.com)